



The State of Israel

**The Prime Minister's Office**

The Authority for the Advancement  
of the Status of Women

המשרד לקליטת העלייה  
Ministry of Immigrant Absorption

# NO ONE HAS THE RIGHT TO HURT YOU!

Information  
booklet  
2009



Dear New Immigrants,

This important information booklet is designed to assist you in dealing with the violence which has become a frequent and intolerable phenomenon in Israeli society. Over the past years violence against women has become a severe social ill that demands deep-seated, urgent and fundamental solutions.

According to statistics from the Ministry of Social Affairs, there are more than 145,000 battered women in Israel. Violence against women takes a number of forms; physical, sexual, financial and psychological. Victims experience humiliation, suffering, fear and stress until the point where they lose all sense of themselves. In some cases, many years can go by until women are able to reveal the fact that are being abused and are capable of acting to halt it.

Our colleagues, the Deputy Minister for the Advancement of Youth, Students and Women in the Prime Minister's Bureau, the Authority for the Advancement of Women and the Ministry of Immigrant Absorption are partners in presenting this booklet, which includes all relevant information for dealing with violence.

Within this booklet you can find information about centers for preventing and treating domestic violence, emergency help lines, hospital emergency rooms, help and treatment for victims of sexual assault, assistance for women trapped in prostitution, legal aid bureaus, social service bureaus and details about victims' rights.

We must do our utmost in order to halt violence against women and eradicate this phenomenon.

**Merry Hadayer**

Acting Director,  
The Authority for the  
Advancement of Women,  
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**Dmitry Apartsev**

Director General  
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MK Deputy Minister in the  
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of Youth, Students and  
Women Affairs

## Legal Rights

- According to the **Family Violence Law** 5751-1991, an individual may apply for and obtain a court restraining order against any family member who behaves violently towards other family members. Violence can be physical, emotional, financial or of a different kind. The restraining order may be given in the presence of the applicant alone, but a hearing with both parties present must take place within seven days of issuing the restraining order. The restraining order can, for example, prohibit the violent individual from entering the family's residence, harassing the family etc. A restraining order could, for instance, prohibit the violent person from entering his family's home; prohibit him from harassing any family member, and so on.
- According to the **Rights of Victims of Crimes Law**, the victim of an offense has the right to protection during a trial from the suspect/defendant and their relatives, the right to information about the aid services offered to victims, the right to receive a copy of the indictment, the right to voice an opinion regarding any plea bargain with the defendant before a decision is made, and if the convict is about to be released the victim has the right to voice an opinion regarding the danger that may present.
- According to the **Public Protection from Sex Offenders Law**, the authorities must conduct a risk appraisal of sex offenders, and produce a Monitoring and Surveillance Order that details the offender's restrictions, in order to protect the public from repeat sex crimes.

- **The Law for the Prevention of Sexual Harassment** prohibits five types of sexual references. The victim may choose to pursue any or all of the following as a course of action: a disciplinary channel in the workplace/school, civil channels (law suit) or criminal channel (by filing a complaint with the police).
- **The Law for the Prevention of Adverse Treatment** is meant to provide protection when the violence is not physical. Harassment, stalking or threatening to harm a person or their friends and relatives is prohibited. When the harasser substantially disrupts the victim's way of life, the court can be applied to for a restraining order.
- **The Anti Human-Trafficking Law** prohibits holding individuals in slavery conditions for work or services, including sexual services. Victims of trafficking are entitled to free legal aid, the court is entitled to order seizure of the offender's assets and use the money to compensate the victims.
- **The Employment of Women Law** prohibits firing a female employee who is currently staying in a battered women's shelter.

## **General emergency phone numbers:**

<b>Police</b>	<b>100</b>
<b>Magen David Adom (ambulance)</b>	<b>101</b>
<b>Fire fighting services</b>	<b>102</b>
<b>Municipal hotline (in most municipalities)</b>	<b>106 or 107</b>

## Emergency Hotlines

### **ERAN - Emergency Emotional Support**

Tel: 1201 (24 hours a day)

Hotline in Russian: 1-800-241-201

Hotline in Amharic: 1-800-220-230

### **National Hotline for Preventing Domestic Violence and for At-Risk Children - The Ministry of Social Affairs and Social Services**

**1-800-22-0000** (hotline in Hebrew, Arabic, Russian and Amharic)

### **Rape Crisis Center- National Hotline for Women**

Tel : 1202 (24 hours a day)

National hotline in Arabic 04-6566813

National hotline in Russian and Amharic 1-800-220230

Additional information is available on the Rape Crisis Centers website :

[www.1202.org.il](http://www.1202.org.il)

### **WIZO: National Hotline for Battered Women**

Tel : 1-800-393-904 (24 hours a day)

03-5461133

### **Beer Sheva - Center for Personal Emergencies – hotline:**

Tel : 08-6463777 (after work hours)

### **Herzliya - Hotline for Women In Distress (in Hebrew and Russian)**

Tel : 1-800-353-300, 09-9505720

## General

### **One of Us (Achat Mi-itanu): Center for the Mental Health Treatment of Victims of Sexual Abuse**

Tel : 09-7492291

### **Eitan Institute (Machon Eitan)**

Tel : 04-8705668

### **L. O. Combat Violence against Women**

National hotline for battered women:

Tel : 09-9505720

Tel : 1-800-353-300 (24 hours a day)

Sun-Thurs: 13:00-18:00, also in Russian

helplino@no2violence.co.il

### **Crisis Hotline - Ministry of Social Affairs and Social Services**

Tel : 118

### **National Hotline for New Immigrant Women**

Tel : 1-800-220-230

### **National Information Center – Family Courts**

Tel : 02-6593333

### **Yachdav, Organization for the Prevention of Domestic Violence in Ethiopian Families**

Tel : 02-6282008

### **The Legal Aid Clinic for Abused Women**

The Hebrew University of Jerusalem

Tel: 02-5882554  
(Clinical Legal Education Center for Human Rights)  
02-5880112  
02-5882826 (proposals for research on prostitution)

### **Assistance to Women Soldiers - IDF Female Social Workers**

North 04-8300313  
Center 03-9577955  
South 08-6298125  
Public Inquiries Officer Open Line  
Tel: 03 - 5691000/1/2/3/4/5  
For more information, visit the website of the Chief of Staff's Advisor on Women's Issues: [www.aka.idf.il/yohalan](http://www.aka.idf.il/yohalan)

### **Yad B'Yad Association – “Youth Listen to Youth” (Ozen Kashevet)**

Tel: 03-6204999 (24 hours a day)

### **Petach Tikva - Hotline for the Prevention of Domestic Violence**

Tel : 03-9052536

# **Centers for Treating and Preventing Domestic Violence**

## Jerusalem Region

Beit Shemesh .....	02-9909845, 02-9909829
Jerusalem .....	02-6551145
Jerusalem – (Haredi Sector) .....	02-6444517
East Jerusalem .....	02-5815194
Matteh Yehuda .....	02-9900926/928
Ma'ale Adumim .....	02-5418824/00/01

## Southern Region


Eilat .....	08-6367138
.....	08-6367041
.....	(Social Affairs Department)
Ashdod .....	08-8676646
.....	08-8676742
Ashkelon .....	08-6754950
Beer Sheva - regional center .....	08-6206566
Bedouin sector .....	08-6655362/959
Arad .....	08-9951614
.....	(Social Affairs Department)
Kiryat Gat .....	08-6601474
.....	
Sha'ar Hanegev .....	08-6802755/06

## Tel Aviv and the Central Region

Or Yehuda .....	03-6345097 (Social Affairs Department)
Azor .....	03-5566518
Elad .....	03-9078114
Ariel .....	03-9061660
Bnei Brak .....	03-6198814, 03-6198813
Bat Yam .....	03-5069563
Herzliya .....	09-9554151
Holon .....	03-5025700/1
Kfar Saba .....	09-7640320
Lod .....	08-9145053
Shomron Regional Council .....	03-9061100
Modi'in .....	073-2326405/7
Netanya .....	09-8611863, 09-8826555
Petach Tikva .....	03-9052536/7
Kiryat Ono .....	03-5356828/9 (Social Affairs Department)
Rosh Ha'ayin .....	03-9380146 (Extension 519)
Rishon Lezion .....	03-9689807/4
Rehovot .....	08-9493211/3331
Ramla .....	08-9771494, 08-9771611
Ramat Gan .....	03-6741833
Ra'ananna .....	09-7610390/1
Tel Aviv/ Yafo .....	03-6492469, 03-6492470

## Haifa and the Northern Region

Umm al-Fahm .....	04-6110168
Iksal .....	04-6463573/2
Al Sajur .....	04-9581446
Baqa al-Gharbiyye .....	04-6280480
Bu'eine-Nujeidat .....	04-6730522/1
Bet She'an .....	04-6480182
Hadera .....	04-6303306
Hof Hacarmel .....	04-8136242
Haifa .....	04-8677707
Tiberias .....	04-6739141
Tire (Tira) .....	09-7931011
Tirat Carmel.....	04-8573232
Tamra .....	04-9948226/7
Yafi (Yafia) .....	04-6557523
Yirqa (Yarka) .....	04-9568111/7/5
Kafr Kanna .....	04-6516181 (Social Affairs Department)
Kafr Manda .....	04-9864168
Kafr Qara .....	04-6356606 (Social Affairs Department)
Karmiel .....	04-9088127
Migdal Ha'emek .....	04-6540158, 04-6507811
Matteh Asher .....	04-9879711
Maker-Judeide .....	04-9561262



Ma'alot .....	04-9578915	(Social Affairs Department)
Nahariya .....	04-9825957	(Social Affairs Department)
Nazareth .....	04-6406400	
Nazerat Illit .....	04-6011580	
Akko .....	04-9956030	
Afula .....	04-6524102	
Zefat .....	04-6927498/5	(Social Affairs Department)
Kiryat Ata .....	04-8437729	
Reine .....	04-6461350	
Shibli .....	04-6765644	
Shefar'am .....	04-9059122	

**Treatment  
Frameworks for  
Men and Women  
Victimized by Sexual  
Assault**

### **Multi-Disciplinary Center for the Treatment of Female Victims of Sexual Assault**

Beer Sheba – Multi-Disciplinary Center for the Treatment of Women

Tel : ..... 08-6417304

Bnai Zion Medical Center, Haifa - Multi-Disciplinary Center for the Treatment of Women

Tel : ..... 04-8359975

Jerusalem – Multi-Disciplinary Center for the Treatment of Women

Tel : ..... 02-6298008

Nazareth - Multi-Disciplinary Center for the Treatment of Women

Tel : ..... 04-6575825

Rishon LeZion - Multi-Disciplinary Center for the Treatment of Women

Tel : ..... 03-9689804

Tel Aviv - Sourasky (Ichilov) Medical Center – Treatment Unit for Victims of Sexual Assault

Tel : ..... 03-6974707 ,03-6973686

### **Rape Crisis Centers**

Beer Sheba MASLAN Rape Crisis Center for Women

Hotline : .....08-6421313

Office : .....08-6422626

Haifa - Rape Crisis Center for Women

Tel : .....04-8641262

Office : .....04-8530533 (emergency)

Jerusalem - Rape Crisis Center (for Women and Men)

Tel : .....02-6255558

Jerusalem - Crisis Center for Religious and Haredi Women – National Open Line

Tel : .....02-6730002

.....1-800-220-230 (24 hours a day)

Beeper : .....03-6106666 subscriber no. 23912

Jerusalem – Bat Ami Center acute care for sexual assault victims

Hadassah Ein Kerem Hospital

Tel: .....02-6777222

Jerusalem – Tamar Center long term care for sexual assault victims

Tel: .....02-6221504

Nazareth - Crisis Center

Tel : .....04-6566813

Kiryat Shmona - Rape Crisis Center for Women

Tel : .....04-6997495

.....04-6817665 (Emergency)

Rehovot (Tair) - Rape Crisis Center for Women

Tel : .....08-9496024/19 (Office)

.....08-9496090 (Emergency)

Raanana - Rape Crisis Center for Women and Men

Tel : .....09-7747760

Tel Aviv - Rape Crisis Center for Women

Tel : .....03-5176176

**The Kibbutz Movement – Support Center for Women Victimized by Abuse and Sexual Harassment**

Tel : .....03-6925330

**Keshev: Rape Crisis Center for Women – Sharon Region**

Tel : .....09-7747760

# Legal Aid

### **Legal Aid Bureaus – Ministry of Justice**

Tel Aviv .....	03-6932777
Jerusalem .....	02-6211333
Haifa .....	04-8633666
Beer Sheba .....	08-6404526/7
Nazareth.....	04-6459444

### **Legal Aid Units adjacent to the Family Court**

Eilat .....	08-6326077
.....	(at the Family Court)
Jerusalem .....	02-6548444
.....	(at the Family Court)
Ashdod .....	08-8519735 (Forum building)
Beer Sheba .....	08-6470360 (Court of Justice)
Kfar Saba .....	09-7620400 (Tchernichovsky)
Rishon Lezion .....	03-9423500 (Court of Justice)
Ramat Gan .....	03-6100810 (Sderot Ben Gurion)

### **Edna Center for Legal Aid**

Legal counseling and representation for female victims of violence

Tel : .....09-9561661

### **Na'amat – Legal Counseling**

Domestic violence (Glickman Center) ..... 03-6492469  
Sexual harassment and assault  
..... 03-5254422  
Fax ..... 03-5254423  
Haifa ..... 04-8513078 / 9  
Fax ..... 04-8510108  
Jerusalem ..... 02-5610608  
Fax ..... 02-5664955

### **WIZO - Department for the Advancement of the Status of Women**

Legal aid ..... 03-6923791  
Fax ..... 03-6923934

### **The Israel Women's Network (Shdulat Hanashim)**

Tel : ..... 03-6123990  
Fax ..... 03-6123991

### **The Noga Legal Center for Victims of Crime**

Tel : ..... 03-5666618

### **Tmura Center – Legal aid and advice for victims of violence or sexual harassment**

Tel: ..... 077-7949777

## Public Defender's Office

**Tel Aviv Central District** - 4 Henrietta Szold st., Tel Aviv 61332

Tel: ..... 03-6932600

Fax: ..... 03-6960078

**Jerusalem District** - 34 Ben Yehuda st., Jerusalem 91016

Tel: ..... 02-5696180

Fax: ..... 02-5696196

**Southern District** - 33 Shazar st., Be'er Sheva 84104

Tel: ..... 08-6404500

Fax: ..... 08-6404501

**Haifa District** - 15A Pal-Yam Ave.(Kiri'yat Hamemshala), Haifa 31000

Tel: ..... 04-8633733

Fax: ..... 04-8633733

**Northern District** - 1 Ha'melacha st., Nazareth Illit 17105

Tel: ..... 04-6029111

Fax: ..... 04-6013686

# Hospitals Emergency Rooms and Special Frameworks

<b>Eilat</b>	Yoseftal Hospital .....08-6358022
<b>Ashkelon</b>	Barzilai Hospital .....08-6745100
<b>Beer Sheba</b>	Soroka Hospital .....08-6400345
<b>Bnei Brak</b>	Ma'ayanei HaYeshua Hospital...03-5771130
<b>Hadera</b>	Hillel Yaffe Hospital .....04-6304271/2
<b>Holon</b>	Wolfson Hospital Emergency Room .....03-5028313/5/7 Acute care center for women victims of sexual assault : Tel : .....03-5028454/5/6 (Sun-Thurs.: 08:00 – 15:30) Switchboard .....03-5028211
<b>Haifa</b>	Bnei Zion Hospital Emergency Room .....04-8359210 Treatment center for women victims of sexual assault Tel : .....04-8359359 ,04-8359300 .....(After 16:00) Carmel .....04-8250633 Rambam .....04-8542348

<b>Tiberias</b>	Poriya Hospital Emergency Room .....04-6652211 TNA Center for Victims of Sexual Assault : Tel : .....04-6652481
<b>Jerusalem</b>	Hadassah Ein Kerem Hospital ..02-6777221 Mt. Scopus (Har Hatzofim) Hospital ...02-5844333 Bikkur Holim Hospital .....02-6464175 Shaare Zedek Hospital .....02-6555509
<b>Kfar Saba</b>	Meir Hospital .....09-7472321/2
<b>Nahariya</b>	Nahariya Hospital .....04-9107250
<b>Nazareth</b>	Anglo-Scottish Hospital.....04-6028809 French Hospital.....04-6509000 (General) Italian Hospital .....04-6508900 (General)
<b>Netanya</b>	Laniado Hospital .....09-8604624
<b>Afula</b>	Emek (Ha'Emek) Hospital .....04-6494298

<b>Petach Tikva</b>	Beilinson Hospital .....03-9377021 (General)
	Hasharon Hospital .....03-9372346/5
	Schneider Hospital .....03-9253656
	(Emergency medicine) .....03-9253777
<b>Zefat</b>	Ziv Hospital .....04-6828836
<b>Tzrifin</b>	Assaf Harofeh Hospital .....08-9779910/1
<b>Rehovot</b>	Kaplan Hospital .....08-9441399
<b>Tel Aviv</b>	Sourasky (Ichilov) Hospital
	.....03-6973686
	.....(Switchboard)
	Treatment Unit for Victims of Sexual Assault .....03-6973686, 03-6974707
<b>Tel Hashomer</b>	Sheba Hospital .....03-5302251
	Post Trauma Unit in the Psychiatric clinic
	Tel : .....03-5303443
	.....03-5303553

# Treatment Frameworks for Children and Youth

### **Ministry of Education Open Line for Student Inquiries**

Tel : 1204  
Open Line for Violence, Stress or Crisis Situations  
Tel : 1-800-222-003  
(Sun-Thurs, 08:00 – 16:00)

### **ELEM**

Youth in Distress - Association for at-risk youth  
Tel : 03-768666  
(Sun-Thurs, 08:00 – 17:00)

### **National Council for the Child**

Tel : 02-6780606  
(Sun-Thurs, 09:00 – 16:00)

### **L.O- Combat Violence against Children and Youth**

Local line for children and youth in distress  
Tel : 09-9518927  
(24 hours a day, 7 days a week)

### **Meital – Center for Treatment of Child Victims of Sexual Abuse**

Tel : 02-6720650

### **ELI - Association for Child Protection**

Administration Tel : 03-6091930  
Emergency hotline Tel : 1-800-223-966  
(Sun-Thurs 08:00 – 22:00,  
Fri 08:00 – 13:00)

**Voice of the Child (Kol Haya'el) Non-Profit Organization for the Prevention of Sexual Harassment Between Children**

Tel : 02-5337512

**The Women's Court (Hahatser Hanashit) – Assistance to Young Girls in Yafo**

Tel : 03-6599359

**Sachlav - Assistance to At-Risk Youth and Youth in Distress**

Tel : 04-8597273

**Ministry of Health - Centers for the Treatment of Children and Youth**

[www.briut.gov.il](http://www.briut.gov.il)

# Services in Arabic

**Rape Crisis Center Hotline for Women in Arabic**

Tel : 02-6255566, 04-6566813

**Arab Women against Violence Non-Profit Organization - Nazareth**

Tel : 04-6566813 (24 hours a day)

**El Swar Non-Profit Organization (Haifa)**

Help center for female victims of sexual assault, in Arabic

Tel : 04-8533044 (24 hour service)

**Sawa Jerusalem Non-Profit Organization**

Help center for female victims of sexual assault, in Arabic

Tel : 02-5822211

(09:00 – 17:00, except Fridays)

**Arab Women against Violence Non-Profit Organization**

Emergency hotline : 04-6566813

Tel : 04-6559059, 04-6462138

# Help Frameworks for Men



**National Rape Crisis Hotline for Men**

Tel : 1203

**Beit Noam – Residential Treatment Center for Domestically Violent Men**

Tel : 09-7409755, Kfar Malal

**Helpline for Men and Boys Victimized by Sexual Assault**

Tel : 03-5179179

(7 days a week: 19:00 – 23:00)

**Tel Aviv Rape Crisis Center for Men and Boys**

Tel : 03-5179179

Religious men 02-5328000

# Frameworks for Extricating Women from Prostitution



## Prostitution

### **S.A.L.I.T. - Tel Aviv: Assistance to Women Trapped in the Cycle of Prostitution – National Distress Hotline**

Tel : 050-8366699

### **Ofek Nashi – Haifa: Assistance to Women in Prostitution**

Tel : 052-6292267, 052-6276026

### **Machon Toda'a (Awareness Center) – a Nonprofit Organization for Women and Men Victims of the Sex Industry**

Tel : 03-6045128

### **The Ministry of Social Affairs –Service for the Treatment of Young Girls and Women**

Tel : 02-6708135

# Trafficking in Women



**Trafficking in Women**

**Ma'agan – Shelter for Victims of Trafficking In Women**

Tel : 03-6041004

**National Hotline for Victims of Trafficking in Women**

Tel : 054-3008036

**ATZUM Non-Profit Organization – Task Force on Human Trafficking**

Tel : 02-5667711







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Ministry of Immigrant Absorption

**03-9733333**

**[www.klita.gov.il](http://www.klita.gov.il)**

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The Authority for the Advancement  
of the Status of Women

Tel : 03-6961392 Fax : 03-6914912

Tel : 02-6707131 Fax : 02-6707123

E-mail: [women@pmo.gov.il](mailto:women@pmo.gov.il)

**[www.women.gov.il](http://www.women.gov.il)**